



Garmin Bank of Aryavart

A-2/46, Vijay Khand. Gomti Nagar, Lucknow

Website: www.aryavart -rrb.com

RFQ NO.:HO/IT/VA/2018-19/3

Date: 09-04-2018

Sub.: Request for Quotation for supply of 10 pair 64 Kbps Modems with 1 year onsite warranty support

Last date for submission of quotation: 19-04-2018

Dear Sir,

It is proposed to buy 10 pair 64 Kbps Modem (V.35 & G.703) with 1 year onsite warranty for Bank's branches, District Lucknow , Unnao, Hardoi, Barabanki, Faizabad, Farrukhabad, Kanauj, Mainpuri, Firozabad, Aligarh, Agra, Etah, Kasganj , Hathras, and Mathura as per specification mentioned in Annexure-1. Accordingly, you are hereby requested to submit your valid and firm quote for supply, certification etc. as per the terms & conditions indicated herein below in respect of supply of Modems **ina sealed envelope**. Your quotation should be submitted to Gramin Bank of Aryavart, Aryavart Bhavan, 569/20K/1,Sneh Nagar,Near Nahariya Chauraha, (Awadh Hospital), Alambagh, Lukcnw – 226005 latest by 19-04-2018.

Compliance:

1. Vendor/Bidder should have an experience in deployment &supply networking devices like Routers and Modems for last 3 years. Copy of 3 PO's for supply of Modems/Routers in a Bank/financial Institution/PSU/Govt. Departments must be submitted along with technical offer.
2. Bidder must submit an Authorization certificate from OEM to supply the Modem and for service & support.
3. Quotes must be strictly complying with the specification as mentioned in Annexure-1.

Instructions to Bidder (ITB):

You are requested to kindly go through the detailed Terms & Conditions mentioned below and overleaf and submit your most competitive bid applicable to Banking Industry

1. Please mention the enquiry no. & due date on the top of the Bid envelop.
2. Please submit copy of GSTIN registration and copy of PAN with your offer.
3. The offer must be submitted in Single-way bid system in a sealed envelope latest by 19-04-2018.
4. Sealed Quotation should be submitted to Gramin Bank of Aryavart, Aryavart Bhavan, 569/20K/1,Sneh Nagar,Near Nahariya Chauraha, (Awadh Hospital), Alambagh, Lukcnw – 226005.



- the quotation. Offers submitted without proper authorization shall be rejected.
7. Firm should submit the proprietary article certificate, if sole manufacturer.
 8. The Bank/RTGS detail must be submitted along with the quotations /Tenders on the letter head.
 9. All communications related to this quotes should be addressed to the undersigned only.

Term & condition:-

The offer must comprise of the following failing which it will be treated as non-responsive hence rejected:

Price: Item need to be quoted per Unit Price, thereby totaling the net price at the end of the Price Bid form (**Annexure-2**). Price quoted must be valid for 3 months from the date of bid submission.

Maintenance Support/Services: The vendor should provide a helpdesk to act as a single point contact over Phone, Email for managing all requests for onsite warranty support logged by our bank during the office hours i.e. from 10:00 AM to 06:00 PM from Monday to Saturday (except 2nd and 4th Saturday of each month). Warranty support/service request must be attended within next 1 working day and must be resolved within 2 working days.

Price Bid format: Please fill up the relevant format of Price bid enclosed as **Annexure-2**.

Taxes and Levies: Taxes as applicable should be mentioned clearly in Percentage (%) and in exact Figure. If No Tax is mentioned it will be presumed that the Price is Inclusive and the Bidder is responsible for all Tax related Compliances. Statutory Levies will be accepted on production of valid documents.

Overhead Charges: The quoted price (final offer) must be F.O.R. – Gramin Bank of Aryavart including all overheads such as Packing, Forwarding, Loading/Unloading, Transporting, Postage/Courier, Octroi, Freight, Insurance etc. with detail break-up. Additional Charges if any, for Installation, Commissioning, Certification, Extended Warranty any other charge(s) must be mentioned clearly.

Validity of the Quote: The validity period of the offer should be clearly specified. It should be at least for 90 (ninety) days from the last date of submission of quotations.

Delivery Terms: Our standard Delivery Terms is FOR, Gramin Bank of Aryavart . Rates should be quoted accordingly.

Delivery Schedule: Delivery within 1 week. Items should be delivered only on Working Days (Monday to Saturday) during office Hours only i.e. between 10.00am to 05.00pm.

Place of Delivery of Modems:

SN	Delivery location	Quantity to be delivered
1	Gramin Bank of Aryavart, Aryavart Bhavan, 569/20K/1,Sneh Nagar,Near Nahariya Chauraha, (Awadh Hospital), Alambagh, Luknow – 226005	10 Pairs



Receipt of Goods: The items ordered should be delivered at appropriate place in Good condition and with proper package. The Items would be weighed, counted and measured, if required to confirm the accuracy and a provisional acknowledgement will be given.

Terms of Acceptance: The items will be treated Accepted only after Inspection for Features and Functions. This includes delivery, installation & commissioning, Inspection, demonstration, Training schedule etc. The date of delivery should be strictly adhered to failing which the purchase order is liable to be cancelled. Goods should be securely, safely and adequately packed & dispatched and delivered at the risk of supplier. In case of damage consignment the same should be replaced without any cost to the Buyer.

Specification and Make: Quotation should confirm the exact specification as mention in Annexure-1 and make and model of Modem being quoted.

Payment: Payment of 100% of purchase cost will be released from Bank Head Office through wire transfer/bank RTGS transfer after arrival, testing, inspection, installation of the item(s) and if found satisfactory with regard to quality, quantity and specifications ordered. The payment will be released after statutory deductions. For the payment, the firm has to submit bill(s), challan(s), warranty certificate, bank details/cancelled cheque, installation report, performance bank guarantee (if required) etc. to Gramin Bank of Aryavart, Head Office. The payment will be released within 15 days after receiving of the bills as mentioned above and from the date of received, tested/inspected/commissioned and found satisfactory with regard to quality, quantity and specifications ordered.

Guarantee/ Warranty: The equipment should be guaranteed Onsite (in situ) against any manufacturing defect for a period of at least 01 years by OEM from the date of installation and final acceptance. In case any part or whole of the equipment is found to be defective during the guarantee period, then the same will have to be replaced/repaired free of cost at our Bank.

Cancellation: Gramin Bank of Aryavart reserves the right to accept or reject or cancel any or all enquiries or quotations at any stage without assigning any reason thereof.

In case of cancellation of order due to Non-compliance of the Terms and Conditions and Breach of the Contract, No compensation will be paid towards progress of order/procurement.

Important Note: Please check our website regularly for latest updates regarding this Request for Quotation (RFQ).


(Chief Manager)
IT and P&MIS Department
Head Office, Gramin Bank of Aryavart


Technical Specification of Modems

Sr. No	<u>Specification of Modems</u>
1	Make:-MRO TEK or equivalent
2	Model:-WITELITE-64 , or equivalent
3	Key Features: 64kbps Modem, full duplex operation over 2-wire copper infrastructure. 1 x SHDSL line interface and 1 x DTE interface (Co-dir G.703 / V.35). Plug & Play Device. Compliant to ITU-T TC-PAM Standards. Co-Directional G.703 (64Kbps) & V.35 DTE interfaces. Extensive Diagnostics with Local, Remote & Digital Loopbacks with Internal Pattern Generation. LED Indicators for Link Monitoring. Front panel dip switches for loopback tests. Wide Range AC/DC Power supply. Warranty:-1 year onsite warranty by OEM (OEM certificate of warranty to be submitted).



