

# **GRAMIN BANK OF ARYAVART**

HEAD OFFICE, A – 2/46, VIJAY KHAND,

GOMTI NAGAR, LUCKNOW ( U.P. ) PIN-226010

Phone No- 7388800775/76/88/90 - 98, Fax No. 0522 - 2392986

Website www.aryavart-rrb.com

## **REQUEST FOR PROPOSAL (RFP)**

#### **FOR**

Comprehensive Annual Maintenance Contract (CAMC) of 100 Solar Power packs of 3.6 Kwp, installed at various branches of the Bank in Hardoi, Unnao, Lucknow, Barabanki, Farrukhabad and Kannauj districts.

Date of RFP :	21-08-2017
Pre-bid meeting and last Date of submission of Queries :	11-09-2017 at 04:00 PM
Last Date of submission of RFP :	21-09-2017 up to 3:00 PM
Opening of Technical Bids :	21-09-2017 at 3:15 PM
Opening of Financial Bids :	Financial bids opening date shall be announced and notified after opening of technical bids.
Earnest Money Deposit :	Rs. 50,000.00 ( Rupees Fifty thousand only)



#### **GRAMIN BANK OF ARYAVART**

HEAD OFFICE, A – 2/46, VIJAY KHAND, GOMTINAGAR
LUCKNOW (U.P.) 226010
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Website www.aryavart-rrb.com

Ref no: HO/A&S/PVS/ 198 Date: 21-08-2017

#### RE: TENDER FOR COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF 100 SOLAR SYSTEMS

<u>Gramin Bank of Aryavart</u> invites sealed tender in two envelopes (One for TECHNICAL BID and other for FINANCIAL BID) from reputed firms for Comprehensive Annual Maintenance Contract (CAMC) of 100 Solar Power packs of 3.6 Kwp (including Batteries), installed at various branches of the Bank in Hardoi, Unnao, Lucknow, Barabanki, Farrukhabad and Kannauj districts.

Technical Specifications of installed Solar systems is annexed as <u>Annexure-A</u>. The bid has to be accompanied by an Earnest Money Deposit (EMD) of Rs. 50,000/- (Rupees fifty thousand only) in the form of a demand Draft or payslip in favor of Gramin Bank of Aryavart, Payable at Lucknow. Such Draft /Payslip should be placed in separate third cover marked as 'EARNEST MONEY DEPOSIT' and must not be kept inside Financial Bid envelop.

#### **Instructions to Vendors**

#### **Prequalification Criteria:**

- 1. The Bidder should have done Design, Supply Installation & Commissioning and Maintenance of Solar power pack. Enclose copy of work order(s) along with satisfactory completion certificate(s)/payment(s) received from client(s).
- 2. The bidder's average annual turnover must be at least Rs. 1 Crore (Rupees One Crore only) during the last three financial years. The turnover refers to a company and not the composite turnover of its subsidiaries / sister concerns etc. 3 years audited balance sheet should be submitted by the bidder.
- 3. The bidder must have a permanent Office/service center in Lucknow.
- 4. The bidder should have valid GST registration certificate. A copy of such certificate should be enclosed
- 5. The bidder should have Service Tax and income Tax registration number (PAN). Bidder should submit valid documentary proof of details of Service Tax and income Tax registration number (PAN)

#### **Submission of Proposals (Methodology)**

The Proposal shall be submitted in two separate envelopes – Part I covering the Technical, and Qualification aspects hereinafter referred to as 'Technical Proposal' and Part II covering only the price schedules hereinafter referred to as the 'Financial Proposal'. The two parts should be in two separate covers, each super-scribed with the name of the Project (PROPOSAL FOR PROCUREMENT OF

COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF 100 SOLAR SYSTEMS ) as well as "Technical Proposal" and "Financial Proposal" as the case may be.

Documents comprising the Technical Proposal Envelope, should include:

- a) Complete Information to be furnished by the Vendor in FORM-A. The forms must be duly signed by the vendor;
- b) Comply with the Terms and Conditions of the Contract (TCC) annexed as **Annexure-B**.
- c) Be accompanied with duly filled in Proposal Forms (FORM-1) and (FORM-2). The forms must be duly signed by the vendor;

Any Technical Proposal **not containing** the above will be rejected. Any Technical Proposal **containing** any price information will be rejected.

Documents comprising Financial Proposal Envelope, should be:

(a) Full Price Schedule of the Comprehensive Annual Maintenance Services (Annexure-Z)

Each copy of the Proposal should be in two parts, as mentioned below.

The vendors shall seal the "Technical Proposal" and "Financial Proposal" separately and the same shall:

- (a) Be addressed to the Bank at the address given; and
- (b) Bear the Name "PROPOSAL FOR PROCUREMENT OF COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF 100 SOLAR SYSTEMS" with a statement: "DO NOT OPEN BEFORE 21-09-2017.

Proposals must be received by the Bank at the address specified, not later than the date & time specified in Request for Proposal.

GRAMIN BANK OF ARYAVART
ADMINISTRATION & SERVICES DEPARTMENT
HEAD OFFICE
A-2/46, VIJAY KHAND, GOMTINAGAR
LUCKNOW-226010
PHONE: 7388800788

#### **Important Note:**

- Vendors are requested to send their proposals in two separate sealed envelopes, <u>Part I covering</u>
   the technical aspects referred to as "Technical Proposal" And Part II covering the Price
   <u>Schedules referred to as "Price Proposal" Separate envelopes containing both the proposals</u>
   <u>must be marked as "Technical proposal" & "Price proposal".</u>
- 2. <u>Annual Maintenance Contract will be comprehensive for solar hybrid inverter including replacement of batteries where needed.</u>
- 3. Rates quoted will be onsite comprehensive AMC for 5 years. Bank will renew the contract annually after satisfactory services for each year. Rates quoted should be exclusive of all taxes but the bill generated should be with GST.
- 4. Bank reserves the right to accept any proposal or reject one or all the proposals, without assigning any reasons whatsoever.

- A copy of terms and conditions of Contract (TCC) is annexed as Annexure-B along with Technical specifications.
- 6. All the proposals must reach our Head office up to 3.00 PM on 21-09-2017.
- 7. Prospective Bidders are requested to attend a meeting to be held at our office, on 11-09-2017 at 04:00 P.M. to seek clarification and/or to raise query, if any, in respect of Bid submission.
- 8. Comprehensive AMC cost will be paid on quarterly basis after receiving satisfaction certificate from the concerned Regional Offices where SOLAR systems are installed.
- 9. The firm should provide performance bank guarantee equal to 20% of CAMC cost.
- 10. The firm should submit solvency certificate of Rs. Three Crore only from their bankers.
- 11. The firm has to provide escalation matrix for registration of service complaint, their helpdesk's contact details (Telephone number and email id) for registering complaints. After registration of a complaint, complaint number must be provided by the vendor through SMS and/or email.
- 12. The complaint must be rectified within 48 hours from the date and time complaint logged. Vendor shall deploy an engineer to attend the call /complaint within 4 hours of logging the same for the local branches/offices located within the radius of 25 Km of district headquarters and within 24 hours for rest of the branches/offices. The complaints must be resolved within 24 hours for local branches and 48 hours for remote branches including any repairs or replacement including Batteries, failing which penalty of Rs. 500/- per Solar per working day will be payable by the Vendor. The amount of penalty will be recovered from Bank guarantee or the deposit made by the Supplier, during warranty and/or annual maintenance charges and/or by lodging a claim against the Supplier, as the case may be. In the event of Deposit or Bank Guarantee amount not sufficient to set off the liability of the Supplier under this head the Bank shall be at liberty to proceed against the Supplier for recovery of the balance as may be advised.
- 13. The Bank will open the bids and decide the L1 vendor on the basis of unit wise lowest quoted amount. Bank will select the successful Bidder(s) (L1) on the basis of <u>lowest unit price quoted for CAMC of Solar Power Pack</u>. No intimation would be sent to the unsuccessful Bidders
- 14. In case L1 is unable to or refuses to sign the Contract, L2/L3/L4 Bidders and so on will be invited in the order of priority on condition if anyone is willing to match the rates quoted by L1 in the financial bid.
- 15. The Bank reserves the right to accept or reject in part or full, any or all the offers without assigning any reasons thereof.
- 16. In case of any doubt, decision of the tender committee will be final & binding.
- 17. Number of branches may be increased or decreased as per requirement of the Bank.
- 18. The last date for submission of the proposal is <u>21-09-2017 by 3.00 PM</u> and same should reach Bank's Head office, Lucknow at the above stated address. <u>Technical bids</u> will be opened on the same day, i.e., <u>on 21-09-2017 at 3.15 PM</u>. Date of opening of Financial bid will be informed after opening of technical bids.
- 19. Pre bid meeting is scheduled on 11-09-2017 at 04:00 PM. All participating vendors are requested to attend the meeting. No separate information in this regard will be given.

20. Important Note: Please check our website regularly for latest updates regarding this tender till the completion of tender process.

(P. V. Sahai) Chief Manager



## Annexure – A

## **Technical Specification of Installed Solar**

Inverter type Bi-directional Charger type MPPT based

Battery voltage 48 V for 1 kW to 3 kW

96 V for 4 kW to 6 kW

Battery type Tubular Lead acid

Input from PV array 40 - 88 V for 1 kW to 3 kW

80 - 176 V for 4 kW to 6 kW

Output voltage 240V ± 1 %

Output frequency 50Hz ± 0.5Hz (stand alone mode)

Efficiency Peak efficiency >90%

THD Sine wave output with 4% THD

Regulation Line 5% Load 5%

Overload features 150% for 1 min & 125% for 4 min

Capable of feeding full load

Control Microprocessor based controllers

Operation To work in stand alone & Grid interactive mode

Cooling Forced air cooling

Max. ambient temp. 40°C at rated load

Relative humidity 95% maximum

Cable entry From rear, 200 mm above ground level

Finish Epoxy powder coating

Degree of Protection IP 20

Protections Input surge voltage Short circuit

Over current Over temperature

Load surge current Input under voltage

Battery low trip Input / output isolation

Low / High frequency Under / over output voltage

Indications Inverter ON Grid ON

Array ON Inverter UV / OV Inverter overload Inverter over temp

**Battery Low** 

•	Solar Charge Controller type	:	MPPT
•	Array input voltage (nominal)	:-	96V DC
•	Battery voltage (nominal)	:-	96 V DC
•	Inverter AC Output (nominal)	:-	240V AC, Single phase, 50Hz.
•	PCU Inverter rating	:-	4 kVA
•	PCU charge controller rating	;+	4 Kw
•	Mounting	;-	Floor Mounting Type

## 4.5 BATTERY BANK (Flooded Electrolyte Tubular type)

High reliability Lead Acid Flooded Electrolyte Tubular Plate Batteries are provided with the system, which have been specifically designed for use with the solar power systems. The Lead acid batteries are supplied in dry charged condition with electrolyte in separate containers.

Batteries are incorporated in solar PV systems to store electrical energy generated by the photovoltaic array during the day and provide power at night/ low or zero sunlight. Battery capacity is calculated considering normal day-to-day operation at the worst time of the year plus a reserve capacity for periods of bad weather.

All persons working with battery, particularly those responsible for the installation and maintenance of the battery systems should read the Health and Safety notes contained in this manual. Technical data of battery bank is given below.

•	Туре	;-	Lead Acid Flooded Electrolyte Tubular Plate Batteries
•	Country of Origin	:•	India
œ	Single battery voltage - nominal		2 V DC
•	Single battery capacity - nominal		2V-400AH@C10@ 27DEG C
•	No. of Batteries in Series	:-	48 Nos.
•	No. of Batteries in Parallel		01 No.
•	Total no. of Batteries per Battery bank		48 Nos.
•	Total battery bank voltage - nominal		96 V DC
•	Total battery bank capacity - nominal	:•	96V-400AH@C10@ 27DEG C



# 180 Watt Photovoltaic Module TBP3180T / TBP4180T

#### Features:

- Designed to meet IEC61215
   Edition2 standards.
- √ 72 Cells Crystalline module
- ✓ Torsion and corrosion resistant Anodized Aluminium frames having

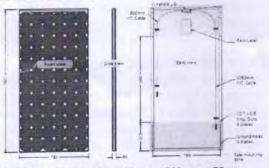
higher strength with proper mounting holes for quick & easy installation.

- High efficiency cells used in modules providing higher power where space is a limitation.
- High transitivity glass as Superstrate providing high impact resistance and protect against hail, snow, ice and storm.
- ✓ IntegraBus<sup>™</sup> with 3 long-lasting diodes embedded in thick, durable back sheet
- ✓ Potted junction box with redundant electrical connection.
- ✓ IV curve for every solar module provided.
- Manufactured in ISO 9001 and ISO 14001 certified factory

#### Applications:

- ✓ Telecommunication / Power packs
- ✓ Defense application / Offshore platform
- ✓ Rooftop system for commercial & domestic purpose.
- ✓ Grid feed power plants / Pumping systems

#### Module Dimensions:



Dimensions(L x W x H): 1587 mm x 790 mm x 50 mm Installation Hole Dimension ( A x B): 949x756mm Mounting Hole (Elliptical ): 12.7mmx8.5mm

#### **Testing and Certification:**

1	Certification	Status		
5.1	IEC 61215 Edition2	Yes		

#### Legal Data:

3.1	Power Warranty	12 year 93% 25 year 85%
3.2	Workmanship Warranty	5 Years

#### Mechanical Data:

Cell Technology	Multi / Mono Crystalline, SiN		
Series Cells	72		
Parallel Cells	1		
Module Weight	15.4 Kg		
Superstrate	Glass, Tempered, 3.2mm		
Encapsulant	EVA		
Substrate	PET-White		
Frame Type	Silver Anodized Aluminum		
Cable and Termination	4 mm2 cable with weatherproof Multi-Contact connectors. Asymmetrical cable lengths.		
Junction Box	Potted		

#### **Electrical Data\***

Rated Power (W)	180
Power tolerance (%)	5
Open Circuit Voltage (V)	43.6
Current Short Circuit (Amp)	5.58
Voltage Max Power (V)	35.8
Current Max Power(Amp)	5.03
Series Fuse Recommended (A)	10
Bypass Diode	IntegraBus <sup>™</sup> with 3 Schottky diodes
Max System Voltage (V)	1000
Hi Pot Test Voltage (V)	3000
Fill Factor	> 0.7
Cell Efficiency %	16
Module efficiency %	14.4

\*STC: Standard test conditions - irradiance of 1000W/m2 at an AM1.5G solar spectrum and a temperature of 25°C.

## **Environment and operating conditions:**

Temperature cycling range	-40°C to +85°C for 200 cycles
Damp heat test	85°C and 85% relative humidity for 1000h
Snow load test	5400Pa* (equivalent to 550kg/m² load distributed)
Hailstone impact test	25mm hail at 23m/s from 1m distance
impulse voltage test	8000V waveform impulse according to high voltage test techniques IEC 60060-1 standard.
Reverse current over load test	135% of the over current protection rating for two hours

#### Note:

- Due to continuous improvement, specifications and data sheet may change without notice
- 02. Family Products available: TBP3160 / TBP4160 TBP3170 / TBP4170 TBP3175 / TBP4175

Rev: 01

#### Annexure – B

#### Terms and Conditions of Contract (TCC)

#### 1. REPAIR AND MAINTENANCE SERVICE TERMS & PENALITY CLAUSE:

The Vendor will accomplish preventive and breakdown maintenance activities to ensure that all Solar power pack execute without defect or interruption for at least 98% uptime for 24 hours a day, 7 days a week of operation of the Solar power pack, worked on a quarterly basis.

If any critical component of the entire configuration is out of service for more than a day, the Vendor shall either repair the defective unit including Batteries within 24 hours or immediately replace the defective unit or replace the same immediately at its own cost including the replacement of Batteries.

The complaint of breakdown in Solar power pack must be rectified within 48 hours from the date and time complaint logged. Vendor shall deploy an engineer to attend the call /complaint within 4 hours of logging the same for the local branches/offices located within the radius of 25 Km of district headquarters and within 24 hours for rest of the branches/offices. The complaints must be resolved within 24 hours for local branches and 48 hours for remote branches including any repairs or replacement including Batteries, failing which penalty of Rs. 500/- per Solar per working day will be payable by the Vendor. The amount of penalty will be recovered from Bank guarantee or the deposit made by the Supplier, during warranty and/or annual maintenance charges and/or by lodging a claim against the Supplier, as the case may be. In the event of Deposit or Bank Guarantee amount not sufficient to set off the liability of the Supplier under this head the Bank shall be at liberty to proceed against the Supplier for recovery of the balance as may be advised.

During the term of this Agreement Vendor agrees to maintain the Solar Power Pack in perfect working order and condition and for this purpose will provide the following repairs and maintenance service:

- (a.) The Vendor shall rectify any defects, faults and failures in the Solar Power Pack and shall repair and replace worn out of defective parts including all plastic parts of the Solar Power Pack during BANK's normal working hours i.e. from 10:00 A.M. to 6.00 P.M. Monday to Saturday (other than bank holidays). In cases where unserviceable parts of the Solar Power Pack need replacement the Vendor shall replace such parts, at no extra cost to BANK, with brand new parts or those equivalent to new parts in performance.
- (b.) The Vendor agrees to provide a helpdesk to act as a single point contact over Phone, Email and/or Web portal for managing all requests for services, logged by our Branch/offices of the Bank on all bank working days during the office hours i.e. from 10:00 AM to 06:00 PM from Monday to Saturday. The Vendor must provide the user with a complaint number for new service request over Phone as well as over Email/SMS.
- (c.) The Vendor agrees to deploy an engineer and attend the call /complaint within 4 hours of logging the same for the local branches/offices of the bank located within the radius of 25 Km of district headquarters and within 24 hours for rest of the branches of the bank. If call /complaint are not attended within 4 hours of logging the same for the local branches/offices located within the radius of 25 Km of district headquarters and within 24 hours for rest of the branches, a penalty of Rs 100/- Per day per equipment will be imposed to vender.

- (d.) The Vendor also agrees to resolve the complaints within 48 hours or 2 subsequent working days of complaint lodgement. If calls/complaints are not resolved within 48 hours or 2 subsequent working days of complaint lodgement, a penalty of Rs 500/- Per day per equipment will be imposed to the Vendor. Such penalties (including the penalty imposed for not performing preventive maintenance referred in may be cumulated up to 40% of the total value of CAMC of that quarter and may be deducted from balance payment and/or invoking Bank guarantee submitted by the Vendor.
- (e.) The Vendor will have to monitor the call till its resolution. The Vendor will provide to the Bank Help desk / call resolution statistics on a weekly basis including new/ pending complaints. The details provided should include:
  - I. Complaint Number
  - II. Complaint Date and Time
  - III. Date and Time of first visit of engineer after lodging the complaint.
  - IV. Present Status of complaint (e.g. Pending / Resolved)
  - V. Complaint Resolved on (if complaint is resolved or closed)
  - VI. Branch Name
  - VII. Branch Name Mobile/Telephone No
  - VIII. Branch Address in full
- (f.) The Vendor shall ensure that the full configuration of the Solar Power Pack is available to BANK in proper working condition for 98% of the time in every month.
- (g.) **Preventive Maintenance**: the Vendor shall conduct Preventive Maintenance (including but not limited to inspection, testing, satisfactory execution of all diagnostics, cleaning and removal of dust and dirt from the interior and exterior of the EQUIPMENT, and necessary repairing of the EQUIPMENT) once within the first 15 days of the commencement of the maintenance period and then once in a quarter for every subsequent quarter during the currency of this Agreement on a day and time to be mutually agreed upon. Notwithstanding the foregoing, the Vendor recognizes Bank's operational needs and agrees that Bank shall have the right to require the Vendor to adjourn preventive Maintenance from any scheduled time to a date and time not later than 15 working days thereafter.
- (h.) The Vendor shall send helpers to clean-up the Solar power pack and Batteries. If quarterly preventive maintenance schedule of equipment is not adhered to, a Penalty of Rs. 200/- per solar may be imposed, at the discretion of the bank.
- (i.) All engineering changes generally adopted hereafter by the Vendor for equipment similar to that covered by this contract, shall be made to the Solar Power Pack at no cost to Bank.
- (j.) All repair and maintenance service described herein shall be performed by qualified maintenance engineers totally familiar with the Solar Power Pack.
- (k.) The Bank shall maintain a register at its site in which, the bank's operator/supervisor shall record each event of failure and/or malfunction of the Solar Power Pack. Vendor's engineer shall enter the details of the action taken in such register. Additionally, every time a preventive or corrective maintenance is carried out, the Vendor's engineer shall make, effect in duplicate, a Field Call Report which shall be signed by him and thereafter countersigned by the bank's official. The original of the Field Call Report shall be handed over to the Bank's official.

- (I.) Any worn or defective parts withdrawn from the Solar Power Pack and replaced by the vendor shall become the property of the Vendor; and the parts replacing the withdrawn parts shall become the property of Bank.
- (m.) Further provided that the Bank may, during the currency of the CAMC, shift the Solar power pack wholly or in part to other location(s) within the within Bank's area of operation and in such case the Supplier undertakes to continue to maintain the Solar power pack at their new location without any other additional cost to the Bank.
- (n.) If, in any month, the Vendor does not fulfill the provisions of clauses stated above, only the proportionate maintenance charges for that month will not be considered payable by Bank without prejudice to the right of the bank to terminate the contract.

#### 2. Performance Security

- (a.) Within 7 days of the award of Purchase order, the Vendor shall furnish to the Bank, the Performance Security for an amount equivalent of 20% amount of total CAMC cost.
- (b.) The Bank shall be at liberty to set off/adjust the proceeds of the performance security towards the loss, if any, sustained due to the supplier's failure to complete its obligations under the contract. This is without prejudice to the Bank's right to proceed against the Supplier in the event of the security being not enough to fully cover the loss/damage.
- (c.) The Performance Security shall be denominated in Indian Rupees and shall be in one of the following forms:
  - I. A bank guarantee issued by a reputable bank in India,

Or

- II. A Banker's Cheque / Demand Draft favouring "Gramin Bank of Aryavart" payable at Lucknow.
- (d.) The performance security will be discharged by the Bank and returned to the Supplier not later than thirty (30) days following the date of completion of the Supplier's performance obligations under the Contract, including any CAMC obligations under the contract.
- (e.) In the event of any contract amendment, the Supplier shall, within 7 days of receipt of such amendment, furnish the amendment to the Performance Security, rendering the same valid for the duration of the Contract, as amended for further period of 60 days thereafter.

#### 3. Payment for annual maintenance charges:

The CAMC cost shall be paid in equal quarterly instalments within twenty five (25) days from the date of completion of respective 3 month period, subject to satisfactory services rendered. **No advance payment shall be made by the bank for CAMC cost.** 

## 4. Subcontracts

(a.) The Vendor shall notify the Bank in writing of all subcontracts awarded under the Contract, if not already specified in the quotation. Such notification, in the original quotation or later, shall not relieve the Supplier from any liability or obligation under the

Contract. Sub-contract shall be only for bought-out items and sub-assemblies.

(b.) Subcontracts must comply with the provisions of TCC.

#### 5. Notices

(a.) The following shall be the address of the Bank and Supplier.

#### Bank's address for notice purposes:

Gramin Bank of Aryavart,
Head office,
Administration and services department,
A –2/46, Vijay Khand,
Gomti Nagar,
LUCKNOW,

Supplier's address for notice and all other purpo	oses
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	• • • • • • • • • • • •		

(b.) A notice shall be effective when delivered or on the notice's effective date whichever is later.

#### 6. Award Criteria

The Bank will award the Contract to the successful Bidder, out of the Bidders who have responded to Bank's Invitation for Quotation, who has been determined to qualify to perform the Contract satisfactorily, and whose Bid has been determined to be substantially responsive, and is the lowest evaluated Bid. The Bank will open the bids and decide the L1 vendor on the basis of branch wise lowest quoted amount. Bank will select the successful Bidder(s) (L1) on the basis of Branch wise lowest Bidder. No intimation would be sent to the unsuccessful Bidders

## 7. Bank's Right to Reject Any or All Bids

The Bank reserves the right to accept or reject any Bid, and to annul the Bidding process and reject all Bids at any time, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for the Bank's action.

## FORM - A

## INFORMATION TO BE FURNISHED ALONGWITH THE PROPOSAL FOR

## **COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT**

1.	Name of the Organization / Firm:
2.	Address:
3.	Year of establishment:
4.	Status of the Firm:
a.	(Whether company/firm/proprietor)
5.	Name of Director/Partner/Proprietor
	<u>1.</u>
	<u>2.</u>
	<u>3.</u>
	<u>4.</u>
6.	Address & contact details of Office/service center in Lucknow: (Enclose certificates/proofs
	in support of your claim)

7.	Address & contact details of	f perm	ianent office i	n Luckno	w and A	ligarh or	Agra: (Enclose	<u>2</u>
	certificates/proofs	in	support	of	your	claim)		
0	Contact Dayson Name							
ο.	Contact Person Name:							
9.	Contact Person Phone numb	<u>er:</u>						
10	. Contact Person Email ID:							
	. Gomader erson Emair 15.							
11.	. Whether registered with Rep	<u>gistrar</u>	of Companies	s/ Registr	ar of Fir	ms. If so	<u>, mention nur</u>	nber and
	date.							
12.	. <u>Solvency Details:</u>							
a)	Name and Address of Banke	rs:						
b)	Enclose Solvency Certificate	from t	he Bankers					
IJ,	Enclose solvency detainedte	110111	the bankers.					
13.	. Whether registered for Sales	s Tax /	GST purpose.	If so, me	ntion nu	mber an	<u>d date</u>	

14. Mention permanent account Number.

<u>Name</u>	<u>Designation</u>	Qualification	<u>Experience</u>		Work area (district)	<u>Phone no</u>
				the Firm		

20. <u>Name of Branch/Representative offices in Barabanki, Faizabad , Farrukhabad, Hardoi, Lucknow, Unnao and Kannauj Districts.</u>

SR. NO.	ADDRESS .	NAME OF RESPONSIBLE	QUALIFICATION OF
		PERSON	RESPONSIBLE PERSON

<u>Place:</u>	Signature and Seal of Proprietor
Date:	

## <u>FORM - 1</u>

# PROPOSAL FORM (TECHNICAL BID) (To be included in <u>Technical Bid Envelope</u>)

								Date:	•••••	
То:										
	oartment, Head /ijay Khand,	dOffice,		n Bank of Ary	avart,					
Sir,										
Re: Requ Pack	uest for prop	oosal f	or Com	prehensive A	Annual	Mainten	ance	Contract	of Sc	olar Power
the unde	xamined the Persigned, offer Proposal docum	to car			•					
	We undertake, if our Proposal is accepted, to execute the Comprehensive Annual Maintenance Contract in accordance with the terms and conditions specified in the Bid Document.									
	If our Proposal is accepted, we will obtain the guarantee of a bank in a sum equivalent to 20 percent of the Contract Price for the due performance of the Contract, in the form prescribed by the Bank.						•			
We agree	We agree to abide by the Proposal and the rates quoted therein.									
Until a formal contract is prepared and executed, this Proposal, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.										
We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988".										
We unde	rstand that the	Bank is	s not bou	ınd to accept	the low	est or a	ny Pro	posal recei	ved.	
Dated thi	s day of			2017						
(signature	e)					(in the	capac	ity of)		
Duly	authorized	to	sign	Proposal	for	and	on	behalf	of	

## <u>FORM – 2</u>

# PROPOSAL FORM (PRICE PROPOSAL) (To be included in Price Proposal Envelope)

Date :
То:
The General Manager, Gramin Bank of Aryavart,
IT Department, Head Office,
A-2/46 Vijay Khand,
Gomti Nagar, Lucknow-226010.
Sir, Re: Request for proposal for Comprehensive Annual Maintenance Contract of the computer hardware and peripherals
Having examined the Proposal Documents, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to carry Comprehensive Annual Maintenance Contract, in conformity with the said Proposal documents for the sum of (Total Proposal amount in words and figures) or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Proposal.
We undertake, if our Proposal is accepted, to execute the Comprehensive Annual Maintenance Contract in accordance with the Terms & Conditions specified in the Bid Document.
If our Proposal is accepted, we will obtain the guarantee of a bank in a sum equivalent to 20 percent of the Contract Price for the due performance of the Contract, in the form prescribed by the Bank.
We agree to abide by the Proposal and the rates quoted therein for the orders awarded by the Bank.
Until a formal contract is prepared and executed, this Proposal, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.
We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988".
We understand that you are not bound to accept the lowest or any Proposal you may receive.
Dated this day of
(signature) (in the capacity of)
Duly authorized to sign Proposal for and on behalf of

## <u>Annexure – Z</u>

## **Price Proposal (Financial Bid)**

SN	Items	Unit Price of CAMC for 1 year (excluding taxes) in figures	Unit Price of CAMC for 1 year (excluding taxes) in words
1	Comprehensive Annual Maintenance Contract of 100 Solar Power Pack Systems		

#### Notes:

- Unit Price quoted should be inclusive of all costs, duties, levies, all other applicable charges <u>excluding taxes</u>. The price so quoted, shall be valid for entire Contract Period.
   The L1 will be decided on the basis of <u>lowest unit price quoted for CAMC of Solar Power Pack</u>.
- 2. No increase in costs, duties, levies, charges, etc., irrespective of reasons (including exchange rate fluctuations and excluding taxes) whatsoever, shall be admissible during the Price validity Period.
- 3. Cost of CAMC will be paid on quarterly basis after completion of three months period (on rendering satisfactory services) on pro-rata basis but not in advance.
- 4. Taxes shall be paid extra as per Govt. rules and regulations.

Name and	Signature	of Bidder	with Seal:

**Business Address:**